



# Connecticut Network of Care Transformation (CONNECT)

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Steering Team

June 22, 2020



# Agenda

1. Welcome and Introductions
2. Steering Team Charge
3. Communication Structure
4. Workgroup Brief Updates
5. CONNECT Goals and Objectives
6. Next Steps
  - a. Questions
  - b. Follow-ups
  - c. Next meeting



# Welcome & Introductions

## Supporting Staff

- Beresford Wilson
- Jeana Bracey
- Joy Kaufman
- Tim Marshall
- Gabrielle Hall
- Stephanie Luczak



# Welcome & Introductions

## Steering Team

- John Torello
- Grace Grinnell
- Ann Smith
- Cheri Bragg
- Nan Arnstein
- Amy Marracino
- Sarah Gibson
- Michelle Riordan-Nold
- Sergio Rodriguez
- Steve Rogers
- Michael Scanlon
- Allison Kernan

# Connecticut Network of Care Transformation (CONNECT) Goals



- ➔ **Goal 1:** Create a youth and family driven local, regional, and statewide infrastructure for system of care expansion and implementation.
- ➔ **Goal 2:** Implement a youth-guided, family-driven, and culturally competent approach to statewide system of care planning, expansion, and implementation.
- ➔ **Goal 3:** Develop a comprehensive CONNECT Statewide System of Care Strategic Plan.
- ➔ **Goal 4:** Develop a comprehensive statewide data system to promote integration & quality.

# CONNECT III

**Geographic Area:** Statewide

**Population Focus:** includes all **Connecticut (CT) youth with serious emotional disturbance (SED)** at risk for: inpatient hospitalization, admission to PRTFs, use of EDs for behavioral health crisis, suicidal ideation, clinical high risk for psychosis or early/first episode psychosis.



# Charge of Steering Team

## Statewide System of Care Thought Leaders

- **Assist and support the development, implementation, and enhancement of policy and practice at local, regional, and statewide levels**
  - Spread and scale of identified best practices related to system of care development
  - Generate strategies for increased alignment across multiple state initiatives

## Statewide System of Care Development Experts

- **Provide technical assistance, support, and feedback for ongoing system of care development**
  - Input on CLAS workgroup, Health Equity Plans, and Learning Communities
  - Insight and expertise into CareHub approach and development
  - Ongoing input on workgroup progress

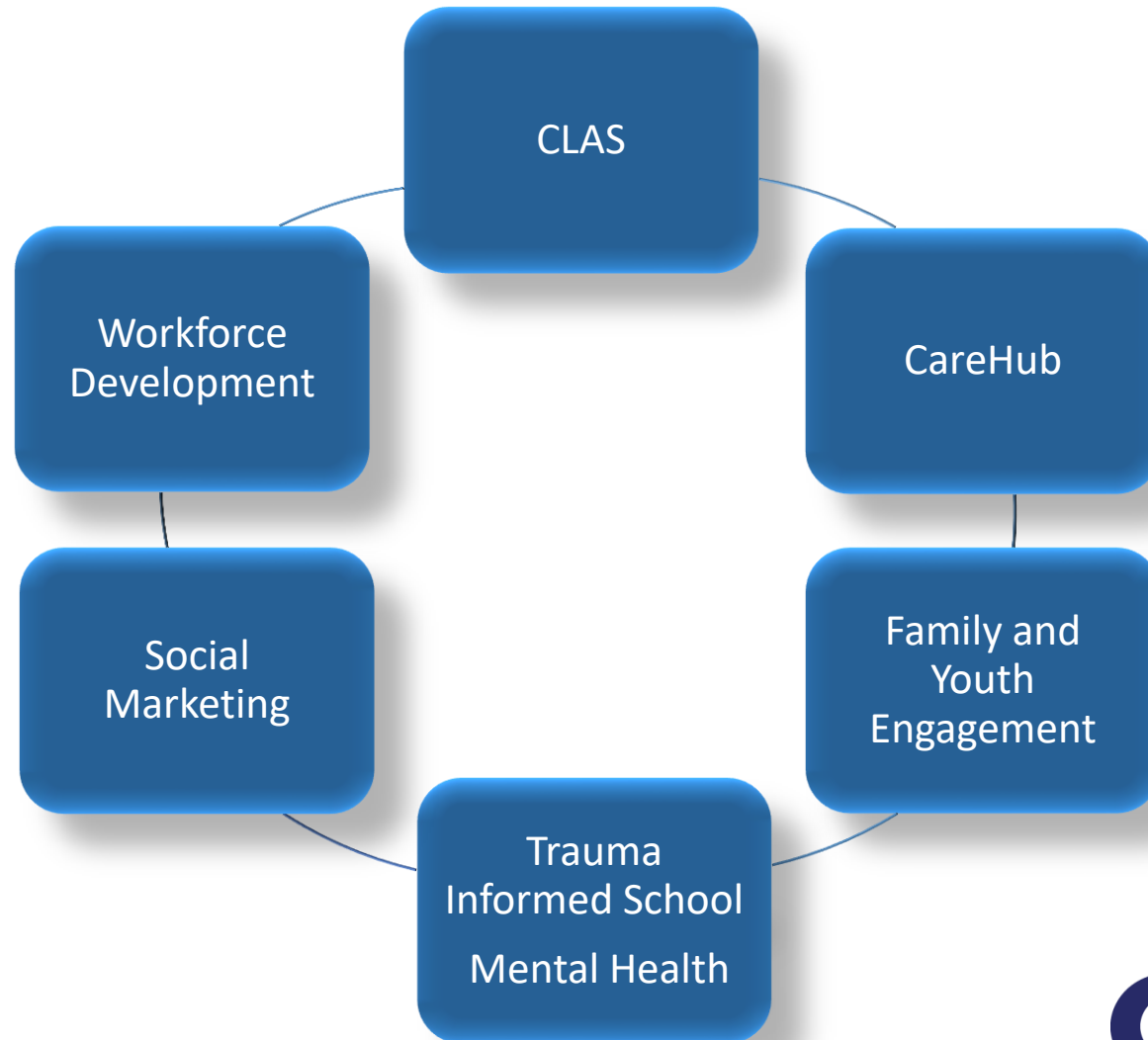


# Communication Structure



- Added to CONNECT newsletter
- [www.plan4children.org](http://www.plan4children.org)
- Interim communication
  - Follow up, action items

# CONNECT III Workgroups



# Workgroup Updates

## Social Marketing and Communications

This workgroup increases awareness of the system of care and array of services and works to reduce stigma related to mental illness.

## Social Marketing & Communications

- Met on June 11
- Reviewing alignment across multiple websites
- Upcoming review of logic model and development of plan

## Trauma Informed School Mental Health

This workgroup integrates behavioral health services with school and community supports.

## Trauma Informed School Mental Health

- Met on June 22
- Revisited logic model
- Tim, Jeana, and Sandy working on discussing publications



# Workgroup Updates

## Cultural and Linguistic Competency

This workgroup develops and implements a statewide process for incorporating enhanced CLAS standards within the Network of Care.

## Cultural and Linguistic Competency

- Potential alignment between DCF Statewide Racial Justice Workgroup and CLAS Learning Communities
- Finalizing contracts

## Workforce Development

The Workforce Development workgroup supports and mentors youth and family Champions to help ensure that all the planning and delivery of care are family-driven and youth-guided.

## Workforce Development

- Met on June 12
- Reviewed training evaluation forms for alignment and clarity
- Upcoming review of logic model



# Workgroup Updates

## Youth and Family Engagement

This workgroup ensures that a diverse group of families and youth are involved as full partners to drive the transformation of the behavioral health system.

## Youth and Family Engagement

- No update

## CareHubs

This workgroup works to develop CareHubs to enhance collaboration and communication between schools, primary care providers, behavioral health agencies, and families.

## CareHubs

- Met on May 29
- First meeting to examine charge of CareHubs, who else needs to be a part of the group
- Reviewing potential materials for evaluation assessment



# CONNECT III Goals

**Goal 1:** Increase access to CT's service array for youth with SED through enhanced collaboration and communication between schools, Primary Care Providers, behavioral health agencies and families.

**Goal 2:** Recruit, train, and support youth and families to participate as full partners & leaders in CT's behavioral health system.

**Goal 3:** Expand and sustain youth and family-driven local, regional, & statewide NOC infrastructure.

**Goal 4:** Enhance and sustain comprehensive data system to promote integration and quality.



# Highlights of CONNECT III Activities

## Goal 1

- Develop CareHubs
- Increase referrals to Mobile Crisis from PCP's and schools

## Goal 2

- Expand and sustain youth and family leadership opportunities
- Train communities and providers through WrapCT

## Goal 3

- Implement/sustain CLAS Learning Communities
- Expand and sustain the NOC infrastructure

## Goal 4

- Expand and sustain youth and family driven quality assurance process
- Continue examination of Medicaid cost savings resulting from decreased ED visits, PRTF utilization, and inpatient days



# CONNECT III Evaluation Activities

## Family Driven Evaluation Process

- Continue to support FAVOR Community Conversations
- Collaboratively develop process for youth to engage in evaluation
- Provide evaluation trainings for youth and families

## Service level data

- Utilization of services
- Disparities in service access by service type
- Development and implementation of CareHubs

## Youth and family outcomes

- Outcome data collected from families participating in care coordination
- Family satisfaction with care coordination & other services
- Disparities in service outcomes for care coordination



# Project Management

- **Tim Marshall, LCSW**

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- **Jeana Bracey, Ph.D.**

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# Questions and Next Steps





# Websites

## Connecting to Care

<https://www.connectingtocarect.org/>

## Plan4Children

<https://www.plan4children.org/>

## HealthyLivesCT

<https://www.healthylivesct.org/>